

RideFly Privacy Policy

Last Updated: 14th of March 2025

This Privacy Policy explains how the RideFly mobile application, operated by **Four Seasons LTD** ("we," "us," "our," or "RideFly") and developed by **Infotamia Oy**, collects, uses, shares, and protects your information. This policy applies to all RideFly clients, including web and mobile applications.

We may periodically update this Privacy Policy to reflect changes in our practices. Any updates will be noted by the revision date at the top of this document, and we may notify you of significant changes via email or in-app notifications. Please review this policy regularly to stay informed.

1. Information We Collect

Personal Information

- **Contact Information:** Full name, preferred language, email, and phone number.
- **Delivery and Order Details:** Address for service delivery, order history, reviews, and ratings.
- **Account Information:** Login details, bookings, and itinerary searches.
- **Attachments:** Passport, ID, or photos for verification, deleted after six months.

Location Data

We collect location information when using location-based features. You can adjust these settings in your device.

Payment Information

Transactions are handled by third-party providers **Switch/Zaincash Ltd.** We do not store financial details.

2. Purpose of Information Collection

- Facilitate service delivery.
- Support communications.
- Enhance user experience.
- Ensure legal compliance.
- Verify identity through attachments.

3. Information Sharing

- **Payment Processing:** Handled by Switch/Zaincash Ltd.
- **Travel Partners:** Shared with airline partners for bookings.
- **Legal Compliance:** Shared with authorities if required by law.
- **Corporate Transactions:** In the event of a merger or acquisition.

4. Your Rights

You have the right to access, delete, correct, and restrict processing of your data. Contact us at info@ridefly.com or info@infotamia.com.

5. Security of Your Information

We implement security measures to protect your data, but no online platform is 100% secure.

6. Third-Party Service Providers

- Switch IQ Ltd: switch.com.iq
- Zaincash Ltd: zaincash.iq

7. Email and SMS/WhatsApp Verification

- Email OTP verification.
- Phone OTP verification via SMS or WhatsApp.

8. Data Retention Policy

Personal data is retained as long as necessary. Attachments are deleted after six months.

9. Contact Us

For any questions, contact:

- Infotamia Oy: info@infotamia.com
- Four Seasons LTD: info@ridefly.com

We comply with GDPR and data protection regulations to ensure user privacy.